MANITOBA ASSOCIATION OF WOMEN'S SHELTERS

FAMILY VIOLENCE SHELTERS

Frequency Asked Questions

DOMESTIC VIOLENCE HELPLINE
1-877-977-0007

Who can access services from Family Violence Shelters?
Anyone who feels unsafe or is seeking domestic violence support services may access Family Violence Shelters.

Males who wish to access services from Family Violence Shelters are housed in alternate accommodations.

Are Family Violence Shelters open during COVID-19?
All provincial shelters are open during the COVID-19 pandemic and have established protocols in place to ensure the safety of clients.

What happens when I first arrive at a Family Violence Shelter?
A domestic violence support person will meet with you and assess your situation. They will work with you to plan for the safety of you and/or your children.

Is there transportation provided to get to a Family Violence Shelter?
When you call the Domestic Violence Helpline at 1-877-977-0007,the support person will assist in setting up transportation to the nearest Family Violence Shelter.

What supports and services are available at Family Violence Shelters?

- Support and Counselling
- Safety Planning
- Assistance with the preparation of Protection Orders
- Referrals to other community supports such as Legal Aid, Manitoba Housing, Provincial Social Assistance (EIA), and other necessary supports
- Family Violence Information and Education

#DOMESTICVIOLENCESUPPORT

What supports and services are available for my children?
Children under the age of majority are permitted to stay at Family Violence Shelters with their parent that is seeking services. Support services, educational information, and parenting resources are available for parents and their children.

How long can I stay at a Family Violence Shelter?
The length of time you stay at a Family Violence Shelter depends on your individual circumstances.

Am I able to leave a Family Violence Shelter when I choose to?
There are protocols in place to ensure the safety of you and/or your children. However, you are permitted to leave if you wish.

Do I get my own room at a Family Violence Shelter?
During the COVID-19 pandemic, you and/or your children will be given your own room. Common areas that are shared with other residents include the kitchen, living areas, and bathrooms.

What if I am afraid for my pet?
Family Violence Shelter support people will work with you to find a safe place for your pet to go during your stay at the shelter.

What happens if the closest Family Violence Shelter is at full capacity?
If the nearest Family Violence Shelter is full, you will referred to the closest Family Violence shelter.

IF YOU ARE IN DANGER CALL 911 IMMEDIATELY

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